

Conference

Cancellation Policy

Dates: 19-21 March 2027

Cancellation by The Salvation Army:

Should The Salvation Army have to cancel the CY conference because of the introduction of Government restrictions or any other reason, you will receive a full refund of your ticket price.

Cancellation by individuals/groups:

Should you need to cancel your place for any reason, the following Refund Policy will operate:

Before 31/12/2026	100% Refund minus an £10.00 Administration Fee
From 01/01/2027-1/02/2027	50% Refund minus an £30.00 Administration Fee
From 02/02/2027	No refund*

* Refunds only offered if the cancelled place can be filled by the booked delegate before 15/02/2027

Please Note: The Salvation Army is not responsible for the costs of your travel arrangements. If a travel grant has been awarded to a delegate and they need to cancel their place for any reason the full amount must be repaid in full. It is recommended that if you are concerned about the possibility of not being able to attend the CY conference, you should consider taking out a personal insurance policy to cover the costs of cancellations.

If you have any questions or wish to discuss any matter with us, please do get in touch and we will do our best to help you: Events@salvationarmy.org.uk



Children
& Youth